

HOSPICE *of* SAN JOAQUIN



HOSPICE HOUSE 10TH ANNIVERSARY

2014
ANNUAL REPORT



Our Vision

To be the premier Hospice Agency serving the Central Valley, distinguished by excellence in service and committed to expanding access to those in need.

Our Mission

The mission of Hospice of San Joaquin, a not-for-profit organization, is to provide comprehensive and compassionate medical care, counseling and support to terminally ill patients and their families, regardless of ability to pay, and to educate and collaborate with health care providers and the public in promoting care end-of-life care.

Dear Friends of Hospice of San Joaquin,

Hospice of San Joaquin has been dedicated to its mission for over 34 years and is dedicated to insuring this mission for the next generation. Health care is changing rapidly and so is society. Hospice of San Joaquin will be focusing on a vision for the future and change as society necessitates. What will never change at Hospice of San Joaquin is our passion and dedication to the Mission.

While many events and services were provided over the last year I would like to focus on the biggest event for 2014. This year we celebrated a big milestone; the 10 year anniversary of Hospice of San Joaquin's Hospice House.

10 Years ago a new Mission was added at Hospice of San Joaquin. The Mission was to provide "A Home Away From Home" for our patients and their caregivers. This home is the Hospice House, a 6-bed residential care facility that allows patients to live their final days of life when other care options are not physically or financially available. It is the first and only residential Home for hospice patients in San Joaquin County.

Our first patient was welcomed into the house on October 6, 2004. To date the hospice house staff has provided compassionate care to over approximately 1600 patients. To make this dream a reality a new volunteer group was created to help with the Mission of financially supporting the Hospice House. The Hospice of San Joaquin Butterfly Auxiliary was chartered on October 10th 2002 and had 26 founding members. The first Butterfly Auxiliary fundraiser was on May 2nd 2002 and to date the Butterflies have raised \$1,390,044 since inception for the Hospice House.

As we look to the future of Hospice of San Joaquin and the Hospice House we will need to continue to meet all the regulatory changes coming our way while ensuring that we are always mindful of our mission. This dream would never have come to fruition if it had not been for the hard work and dedication of the Hospice of San Joaquin staff, volunteers and generous donors.

Thank you, not only from myself, but from those we serve.

Warmly,

Rebecca Burnett, MPA, BSN, RN, CHPN, CHA
Chief Executive Officer



STATEMENT OF ACTIVITIES

For Calendar Year ended December 31, 2014

Revenue

Reimbursement for Hospice Care and Other Program Revenue	\$8,708,136
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Contributions

Donations	\$1,122,944
Planned Gifts	\$74,329
Grants	\$32,436
Events	\$570,838
	\$1,800,548

Other

Investment Earnings	\$879,104
Other Revenue	\$6,838
	\$885,942

Total Revenue	\$11,394,625
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Expenses

Program Services	\$8,494,320
Administration	\$1,962,981
Fundraising	\$366,002

Total Expenses	\$10,823,303
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Change in Net Assets	\$571,322
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Revenue

Reimbursement &
Program Revenue **76%**
Contributions **16%**
Other **8%**

Expenses

Program Services **78%**
Administration **18%**
Other **3%**



HOSPICE OF SAN JOAQUIN SERVICES



Top: Our pet therapy team providing support to our patients and their families.

Volunteer Department

The hospice movement originated as a vision and commitment of thousands of volunteers, who today remain an indispensable part of these programs. In 2014, more than 250 of our volunteers logged over 13,000 hours of service.

We have had several new programs added to our Family Team Members where the volunteers give direct patient support. This group of volunteers (including our Pet Therapy Teams) provide support, companionship and often a much needed break for the caregiver. Our new Veteran-to-Veteran Volunteer Program, matches up volunteer veterans with veteran patients, establishing trust by sharing common life experiences. Our Every Life Matters Program provides a volunteer to sit with patients at very end of life when they have no family. This ensures no one dies alone.

Hospice of San Joaquin Volunteers help out in so many other ways. Our Administrative volunteer team helps in most all of our departments, supplying thousands of clerical and essential administrative task hours. Bereavement volunteers provide year-long support to the families, facilitate support groups, or help with the Children's Bereavement Program. Our Hospice House staff depends on our volunteers to provide daily assistance and support to our patients and families. Lastly, our Butterfly Auxiliary is dedicated to the support of the Hospice House through fundraising and advocacy.

Education Department

At Hospice of San Joaquin, education of our staff, as well as the community, remains a critical piece of the puzzle. Hospice of San Joaquin's Education Director was invited to speak at four local colleges. In addition, three nursing program participants completed their clinical hours on our campus in 2014.

Annually, the Education Department welcomes residents and interns from both the Internal and Family Medicine Programs through San Joaquin General Hospital.

The Education Department offered 4 CEU classes for Registered Nurses during the 2014 calendar year throughout San Joaquin County. Topics included dementia, lung, and cardiac diseases.

Hospice of San Joaquin offered free to the community a 6-part Caregiver Series in 2014 with topics including hands-on care, managing stress of being a caregiver, spiritual support, general overview of the caregiver role, and discovering financial tools to help during the family's greatest time of need.

Transitions Program

Coping with a life-limiting or advancing chronic illness can be challenging. The main goal of Hospice of San Joaquin's Transitions Program is to help individuals and families cope with the problems that accompany life-limiting or advancing chronic illness. It is designed to improve the participants' and families' quality of life through palliative education, emotional support, encouragement and community resource information as needed. Transitions is not a part of hospice care and participants may continue to pursue curative treatment. Services are sponsored by Hospice of San Joaquin and provided at no cost to participants and/or families. In 2014, Hospice of San Joaquin's Transitions Program received 254 referrals and had an average daily census of 116.



Top: Transitions nurse providing help to a patient.

Bereavement Services

Hospice of San Joaquin offers bereavement support to the families of our patients and to the community at large. Families are offered support by bereavement staff and volunteers for the year following the death of their loved one. Bereavement support groups, individual counseling, and workshops are offered throughout the year for adults, teens, and children. Care is offered in Stockton, Lodi, and Manteca.

In 2014, the Bereavement Department served 540 adults, teens, and children. 25% of those served were family members of Hospice of San Joaquin patients. 1,007 adults received support by phone and 14 received in-office counseling.



Top: Our Bereavement team speaking with a patient's family member.

8 adult groups were held in Stockton. 2 adult groups were held in Manteca. 3 adult groups were held in Lodi. 8 workshops were offered on subjects such as Understanding Your Grief, Loss of a Mother, Loss of a Child, and Coping with the Holidays.

A support group for those who have experienced a loss by suicide was offered on a monthly basis with an average attendance of 7.

3 children's groups and 3 teen groups were held in Stockton.

The bereavement department also reaches out to children and teens on school campuses. In 2014, 6 groups were held on school campuses in the Stockton and Lodi school districts.

The annual day camp for children, Camp Caterpillar, was held in September with 33 in attendance.

The annual Memorial Service, held in June, had 185 in attendance.

Bereavement staff reached out to 8 community and professional groups offering education on bereavement related issues.



PG&E volunteer employees setting up the tree for Tree of Lights at the San Joaquin Delta College, Stockton, CA.

Development

Hospice of San Joaquin's Development Department had another banner year. Our signature event, Tree of Lights, raised over \$240,000. This annual event, co-sponsored by Pacific Gas & Electric, gives our communities an opportunity to honor and remember our loved ones. Those memories stay with us all year long. In May of 2014, Hospice of San Joaquin opened the Lodi Center. The Lodi Campaign Committee has raised over \$1,000,000 in support of the greater Lodi area patients. In addition, we celebrated the 10th Anniversary of the Hospice of San Joaquin's Hospice House.

Our Hospice of San Joaquin's Butterfly Auxiliaries work tirelessly all year long to provide funding to our Hospice House. There are Butterfly Auxiliary Chapters in Stockton, Lodi, Tracy, and now in Manteca. All of the events put on by the Hospice of San Joaquin Butterfly Auxiliary Chapters provided over \$195,000 to the Hospice of San Joaquin's Hospice House. All of the members of the Auxiliary Chapters support one another and volunteer in many capacities for Hospice of San Joaquin.

Truckin' for Hospice was held in June of 2014, sponsored annually by the Trucking Association. The annual motorcycle ride travels through the beautiful foothills and includes great food and a poker run. The event raised \$18,000 for Hospice of San Joaquin. A big thank you to the Trucking Association for their dedication to Hospice of San Joaquin. Thank you to all of our donors, supporters and volunteers for making 2014 another banner year. We were again voted "Best of San Joaquin" and are honored to provide quality care to patients and their families in the greater San Joaquin area.

We are looking forward to be celebrating our 35th Anniversary of Hospice of San Joaquin in 2015. Please see our calendar of events for upcoming activities.



EVENTS

Right: Truckin' for Hospice, a motorcycle ride presented by the California Trucking Association. June 2014.



Middle left: Tracy Eggtravaganza, March 2014.

Middle right: Sip 'n' Stroll, August 2014.

Left: Hats Heels and Harvest presented by the Lodi Butterfly Auxiliary, September, 2014.



GALAXY OF COMPASSION

*Donors recognized in 2014

**Lodi Regional Care Center Campaign Donors recognized in 2014

Sharing the Journey

Frank C. Alegre, Sr.
Antonini Enterprises, LLC
Sue Allyn
Chip & Kerrie Biddle
Bob & Kris Blower**
In Memory of Helen Hauser
Big Valley Ford Lincoln
Lani Brooks
Robert Calcagno
Helen Crane
Daniel & Kathleen Caminata
Darrin Coe & Sabrina Schneeweis-Coe**
The Crete Family Foundation
Delta Property Administration Trust II
Den Hartog International Farms,
Pieter & Barbara denHartog
Linda Dillon*
F&M Bank*
Grace Fedor
Financial Decisions, Fred & Nancy Lee

Don Ford
Stan & Coryl Foster
Timothy & Judith Hachman
Dr. & Mrs. Lawrence Hildebrand
Robert & Gladys Ikeda
Robert Jordan
Timothy & Susan Kanold
Jackie & Philip Korbholz
Richard & Alice Kulka
David & Marilyn Lagier
Lambda Theta Phi
Lodi Eagles Auxiliary #848*
Lodi Health*
Bill & Linda Low
William L. Marre
Rudy & Ginger Maggio
Donna McCready
Karen L. McKee
Omega Nu Sorority, Rho Eta Chapter
Diane Park

Frank & Lisa Passadore
Barbara A. Pombo
Port City RVers
Reed & Renee Robbins
Jim & Betty Russow
Dan & Mary Ruvalcaba
Robert & Ethylene Shannon
Joan & Henry Shea
Robert & Cherie Sivell*
Larey & Deanna Smith*
Sooptimist of Manteca
Stockton Pacific Rotary
Sandra L. Thomas
Thomas & Barbara Tippet
Alice Tolliver*
Valley Pacific Petroleum*
Mrs. Honor Wass
Miggie Wheat
Christopher & Shellie Weed
Zeiter Eye Medical Group, Inc.

Lean on Me Society

Ameriprise**
In Memory of Margaret Andrews & Janice Hall
Rebecca & Kyle Burnett
John & Loretta Butorac
Clutch Burner's Classic Car Club
Charles & Carolyn Bloom
Norma & Bruce Burlington **
Combined Federal Campaign
Compagnia Dei Italia Bersaglieri
Lynne E. Davis
In Memory of Ona & Robert Murphy
Lee & Sue Dempsey
Noëlle Delore
Doctors Hospital of Manteca, Tenet Healthcare Fdn
Barbara & John Galgiani
Dr. & Mrs. Jack L. Gilliland**
In Memory of Cleo Gilliland
Michael & Karen Hall
Health Plan of San Joaquin*
Steve & Judy Herum

The Family of Cecilia Hobin
Iacopi, Lenz & Company
Interstate Truck Center, David Morganson
Kaiser Permanente
Matt & Rosemary Katicich
Terry & Rose Knutson
James Lagorio & Family
In Memory of Frances Lagorio
Andrew League
In Memory of Nancy League
Lincoln Center Merchants Association
Joe & Susan Malley
Marian & George Malloy
Josephine Morrison
Leslie K. Oliver
Jo Paganini
Paul E. Vaz Trucking, Inc.**
John & Bonnie Phillips
Mark & Denise Rasmussen
Ross & Marilyn Bewley Foundation

San Joaquin County Correctional Officers' Assc.
San Joaquin County District Attorney
Investigators Benefit Association*
Danae A. Sharp
In Memory of Stephen Sharp
Faye & Alex Spanos
Thelma Stewart
Sharon Stokes**
Kenneth O. Strom*
Tip Your Heart Foundation
Barbara Tognoli
In Memory of Ron Tognoli
Tim & Sue Ulmer, Ulmer Photography
Valley Wholesale Drug Co
Mark & Shanda Wallace
Kenneth & Judy Washburn
The Walter Family, Martha & Paul Gladden
Ray & Julie Wetteland
Marvin & Gail Wigley

Helping Hands

Merle Baldwin
Ron & Dea Berberian
CA Webster Foundation
Joan & Dean Cortopassi, Cortopassi Family Fdn
William & Susan Edwards
Eugene & Dianne Gini, Collins Electrical Co. Inc.*
Barbara Gregory
In Memory of Warren Gregory

Marie & Stephen Guasco
Doris Anne & Milburn Hill
In Memory of Cindy Cox
KJOY
Lodi Association of Realtors**
Dwayne & Alice McClendon
Chris & Dennis Olin

Gayle & Dr. Marv Riley
Don & Jean Schrader,
Ronald McDonald House Charities*
Stockton Rotary Endowment, Rotary Club of Stockton
Tracy Hospital Foundation*
Weibel Family Vineyards and Winery**
In Memory of Fred Weibel, Sr.

Key to the Next Generation

Hospice of San Joaquin Butterfly Auxiliary

Charles & Carole D. (Kay) Plumb

Star

Bank of Stockton**
Darrell J. Drummond**
The Clark Family Foundation
Chase Chevrolet
HCE Foundation
Steve & Gloria Stange/Pharmacy Care Concepts*

Stardust

Rosi Cerri Foundation,
In Memory of Rosi Cerri
Yolanda & Chuck Kelley
In Memory of Our Mothers
Barbara E. Richards
G. Thomas & Melissa A. Egan Family Fdn

Galaxy

California Trucking Association, San Joaquin Unit
Truckin' for Hospice
The Ledbetter Family**
Robert G. & Kathryn R. Schwemley Fdn
Pacific Gas & Electric Corporation
Tom & Sandy Stokes and Family**
United Way of San Joaquin

Living Legacy League Members

D. Blandini Clark
In Memory of Matthew
Noelle Delore
Elaine Fineran
Marie & Stephen Guasco

Patricia Paulin
Pete & Dena Piccardo
Mark & Denise Rasmussen
Fusae Tanaka
In Memory of J.H. Tanaka

Barbara Tognoli
In Memory of Ron Tognoli
Honor Wass
In Memory of Dr. Warren Wass
Dr. Richard F. Wong
In Memory of Susanna Pope Wong

Legacy League Members

Victoria E. Armstrong
Dolores Belew
Bob & Ron Boehler
In Memory of Don & Dolores Boehler
Earl & Susie Brudvig
Marianne Carlson Estate
Celia A Cruz-Reed
Ruth N. Feggiaro Revocable Trust
Estate of Mary Francis Hat
Judith & Granville Hutton
Graham-Ultch Charitable Trust
Russell C. Keller Fund
Belva Larsson Trust

Lundgren Family Trust
In Memory of Elmer & Shirley
Albert McColgan
Marie M. Mitsuda Trust
Josephine Morrison
Jacquelin A. Mullen Family Trust
Ona E. Murphy & Robert E. Murphy Charitable Trust
Karl Nickel Estate
Virgil Osborn & Dorothy Osborn Family Trust
Duane C. Ostgaard
Frank & Doris Peirano
Dona Dorothy Platt
Charles & Carol D. (Kay) Plumb
Barbara E. Richards

Louise Angelo Motto Ros Estate
Evelyn A. Sanguinetti
Robert Smutny Estate
Elmer & Donna Smith
Millard E. & Mary F. Spooner
Morris & Faye Stein Trust
Helena R. Sullivan Family Trust
Faith Swanson Trust
Jeanne Symons
Dorothy Towell
Mabel Turner
Wilcoxon Trust
Mary Helene Vieira
Marthy Zeff

Lodi Regional Care Center Campaign

American Steel Car Club
Ameriprise**
In Memory of Margaret Andrews & Janice Hall
Bank of Stockton
Stephen & Chris Benson
Bob & Kris Blower
In Memory of Helen Hauser
Bob Boehler
In Memory of Don & Dolores Boehler
Ron Boehler
In Memory of Don & Dolores Boehler
Jim & Angela Brusa
In Memory of Dan Parises
Norma & Bruce Burlington
Clark Family Foundation
Darrin Coe & Sabrina Schneweis-Coe
Cortopassi Family Foundation
Kathy J. Crawford
In Memory of Helen W. Hauser
The Crete Family Foundation
Noelle Delore

Delta Property Administration Trust II
Darrell J. Drummond
Jeni Elson
Mark & Candace Gabrielli
Dr. & Mrs. Jack L. Gilliland
In Memory of Cleo Gilliland
Greenlaw Grupe, Jr. & Phyllis Grupe
Marie & Stephen Guasco
Joe & Linda Hammons
Virginia Hawes
Harold Herdrich
IBEW Local #1245
LangeTwins Partnership
The Ledbetter Family
Lodi Association of Realtors, Inc.
Michael & Colleen Lusk
Rudy & Ginger Maggio
Joe & Susan Maley
Sylvia Mayorga
Bill & Carol Meehleis
Miller Packing Company, Michael & Staige De Benedetti

Steven & Laura Nickel
Dan Parises Family
In Memory of Dan Parises
Barbara A. Pombo
Richard & Sandy Preszler
Marv & Gayle Riley
The Senior's Choice
Sharon Stokes
Tom & Sandy Stokes and Family
Trinchero Family Estates/Sutter Home Winery, Inc
Dave & Kandy Vaccarezza
In Memory of Lucy McMaster
Paul E. Vaz Trucking, Inc.
Larry & Andrea Violet
Weibel Family Vineyards & Winery
In Memory of Fred Weibel, Sr.
Family of Christine Wied
In Honor of John & Edyth Ledbetter
Sheila Wishek



UPCOMING EVENTS

Truckin' for Hospice

June 20, 2015

A scenic, relaxing motorcycle ride through Stanislaus and San Joaquin counties sponsored by the California Trucking Association.

All American BBQ

July 11, 2015

A delicious barbeque dinner and silent auction in a beautiful backyard setting. Presented by the Stockton Butterfly Auxiliary.

Sip 'n' Stroll

August 15, 2015

Wine and food tasting experience as you stroll through the beautiful Brookside Classics. Presented by the Stockton Butterfly Auxiliary.

35th Anniversary Celebration

September 12, 2015

On September 12th, Hospice of San Joaquin will be celebrating our 35th Anniversary with a celebration dinner at the beautiful Cortopassi Estate. Hospice of San Joaquin will be honoring Dr. Robert Browne for his dedication to Hospice of San Joaquin for the past 35 years. The evening will include a delicious dinner, auction and entertainment.

Hats Heels and Harvest

September 26, 2015

Delicious luncheon and fashion show presented by the Lodi Butterfly Auxiliary.

Please contact the Development Department for sponsorship and ticket information.

Board of Directors

Officers

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Chris McCaffrey
Vice President – Morgan Stanley

Vice President
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EMS Executive, Retired

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Evia Briggs Moore, Ed.D.
College Administrator, Retired

Treasurer
Pat Collier
Nurse Administrator, Retired

Immediate Past President
Gayle Riley, RN, MPH
Healthcare Administrator, Retired

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MPA, BSN, RN, CHPN, CHA
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Jack Gilliland, MD
Physician, Retired

Sabrina Schneweis-Coe, Esq.
Law Offices of Schneweis-Coe & Bakken, LLP

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Pastor, Central United Methodist Church,
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Insurance Broker & Risk Mgr.

Margo Kozina
Teacher – St. Mary's High School

Gary L. Spaugh
Semi-Retired Healthcare Administrator

Susan Thomas, RN, BSN
Nurse Administrator, Retired

Mark Wallace
Dir. of HR, Lodi Memorial Hospital



TESTIMONIALS

“The staff made us feel like we were part of the family.”

“I don’t think your staff could have done any better if it was their own family. They all explained what they were doing in language we could understand. My wife was never in very much pain, she passed holding my hand.”

“The follow-up with family is much appreciated. I just finished a bereavement group in Lodi. This was good for my spirit, mind, soul. Wonderful outreach to grieving families. Thank you so much.”

“I am extremely grateful to Hospice. Every person we were in contact with was genuine, kind, compassionate and understood the paid and hardship we were going through.”

“The nurse, aides and pastor were extraordinary!! I loved them all and would not have weathered this time without them. Thank you.”



Professional Staff

Robert T. Browne, MD
Medical Director Emeritus

Rebecca Burnett
MPA, BSN, RN, CHPN, CHA
Chief Executive Officer

Cheryl Berglund, RN, CHM
Hospice House Mgr.

Becky Freeman
Volunteer Program Manager

Patty A. Rieber
Human Resources Manager

Ulmer Photo (Tim Ulmer)
Volunteer Photographer

James Saffier, MD
On-Site Medical Director

Melanie Payne, RN
Chief Clinical Officer

Pam Byrne, Ph.D, RN
Transitions Program Manager

Carrie Lane, M.Div, CT. CHM
Bereavement & Spiritual Services Manager

Leo Ronquillo
Information Systems Manager

Mobin Ghavami, MD
Staff Physician

Kerrie Biddle, MBA, CHA, CNAP
Chief Financial Officer

Terasa Dannecker, LCSW, ACHP-SW
Social Work Supervisor

Hilary Miller
MSN-Ed, RN, PHN, CHPN
Education Dir. & HHA Supervisor

Sandy Stoddard
Director of Fund Development



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Twitter: @HospiceofSJ

Patient services are provided without regard to race, religion, age, gender, sexual orientation, disability (mental or physical), communicable disease, or place of national origin.

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179 W. North Street, Manteca, CA 95336